

RHB TradeSmart

User guide for Biometric Login in mobile app

2nd October 2021

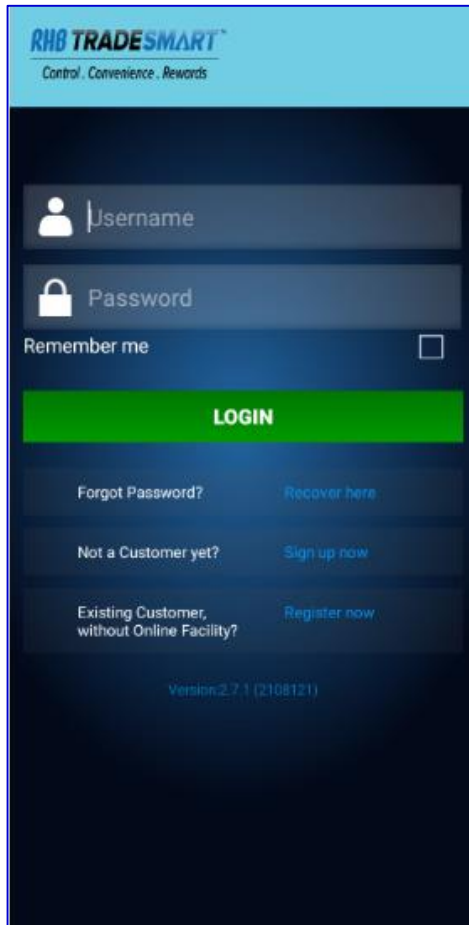
Digital Experience & Call Centre,
Group Retail Equities and Futures



BIOMETRIC REGISTRATION IN MOBILE DEVICE



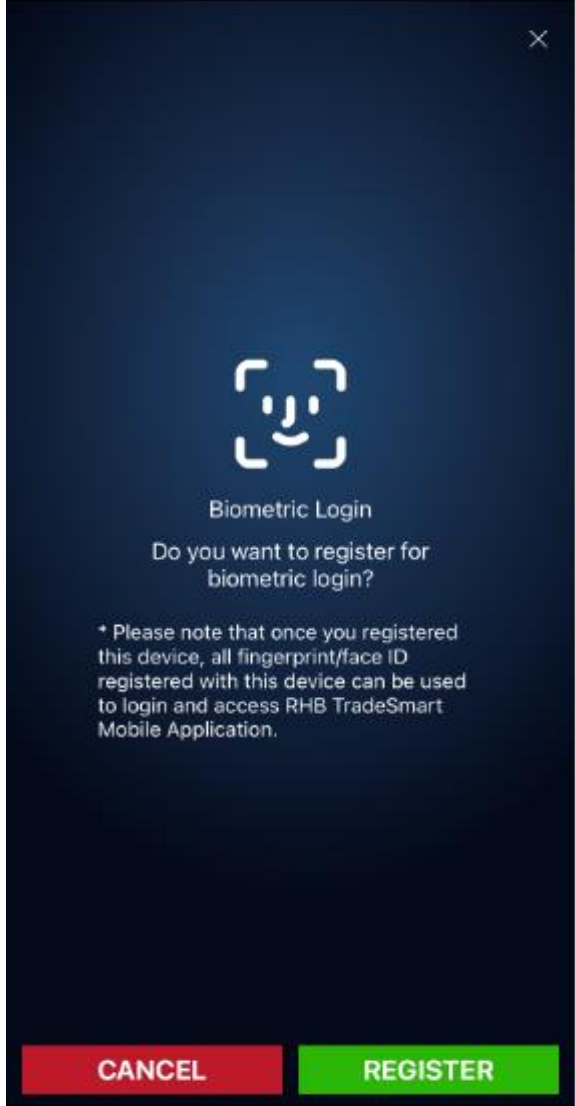
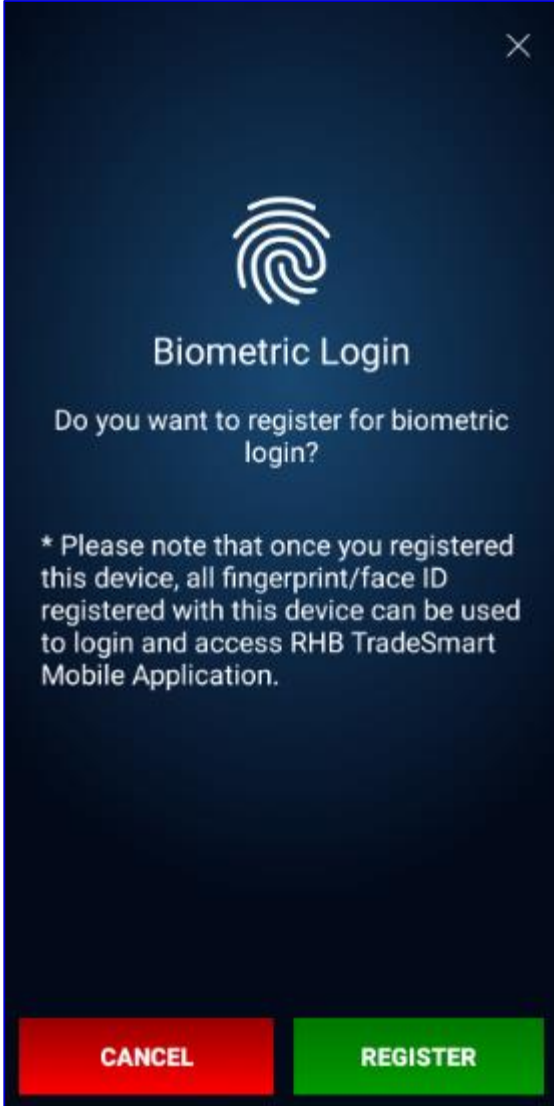
1 Update TradeSmart mobile app to the latest version.



2

- Launch TradeSmart after a successful update.
Note: You will see same login page with no Biometric icon.
- Login with existing username and password.
- Click 'Login' button.

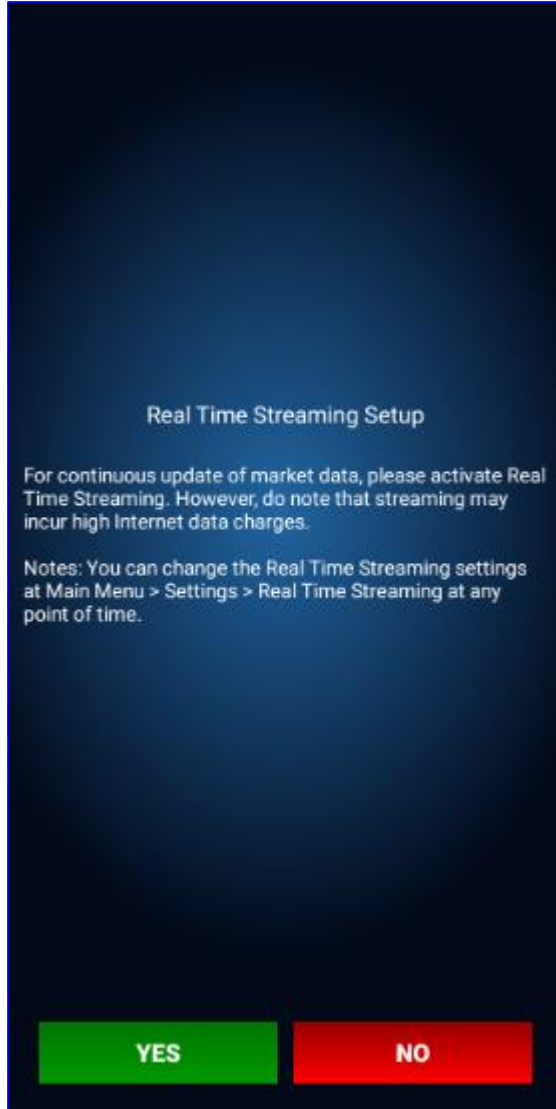
BIOMETRIC REGISTRATION IN MOBILE DEVICE



3

- This Biometric registration page will appear.
- TradeSmart Biometric login is applicable for fingerprint and face detection ID.
- Click 'Register' button to proceed with Biometric registration.
- Once clicked, your Biometric registration is successful.
- If you are accidentally click 'Cancel', refer to page 9 to register your device.

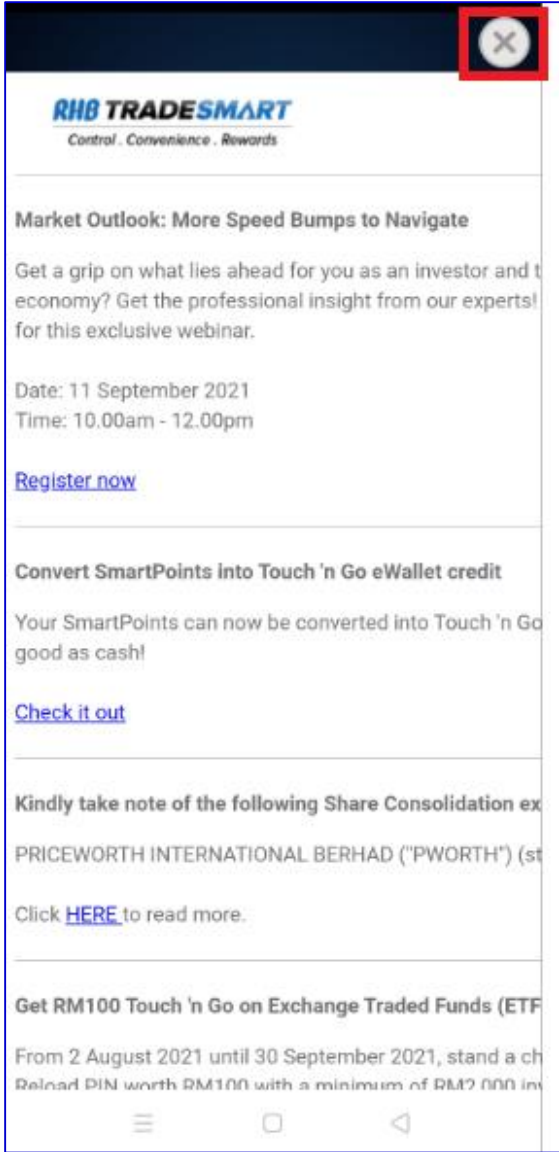
BIOMETRIC REGISTRATION IN MOBILE DEVICE



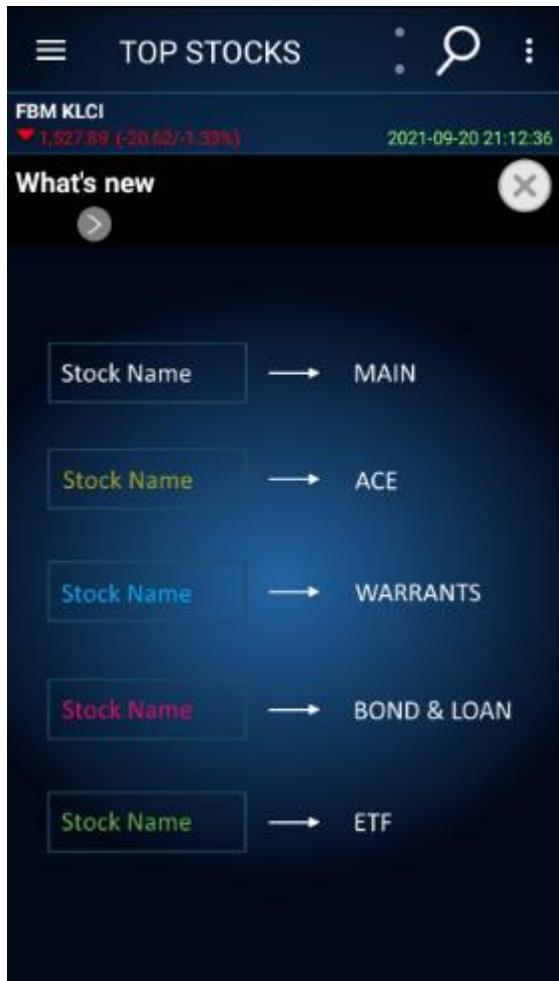
4 Click 'Yes' to activate Real Time streaming for Bursa Market.

- Announcement page will be displayed.
- Click 'X' icon to close the page.

5



BIOMETRIC REGISTRATION IN MOBILE DEVICE



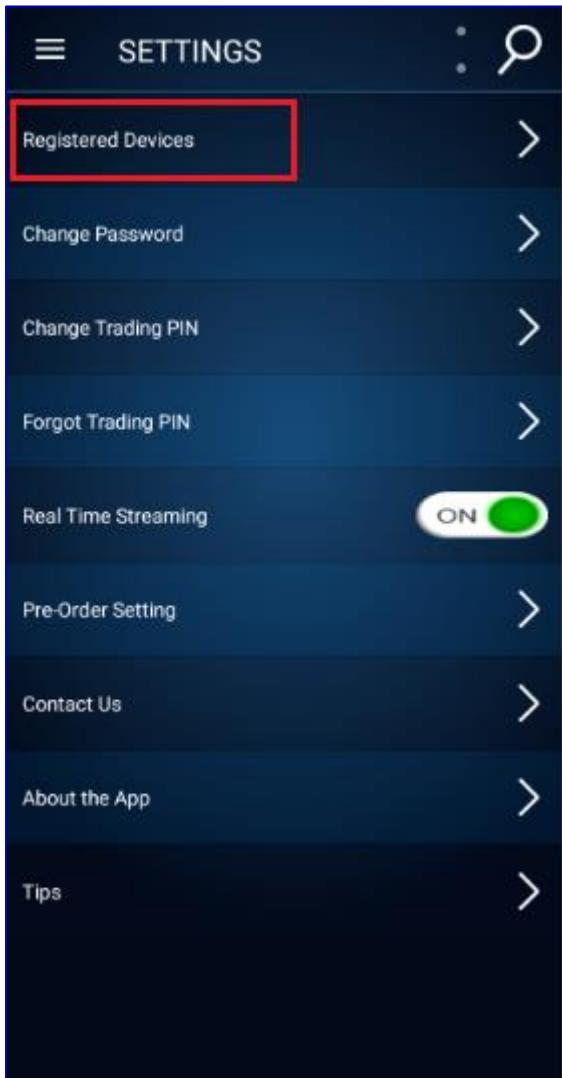
6 Click 'X' icon to close What's new information page.

- BME price feed will be displayed.
- Continue your trading here.

7



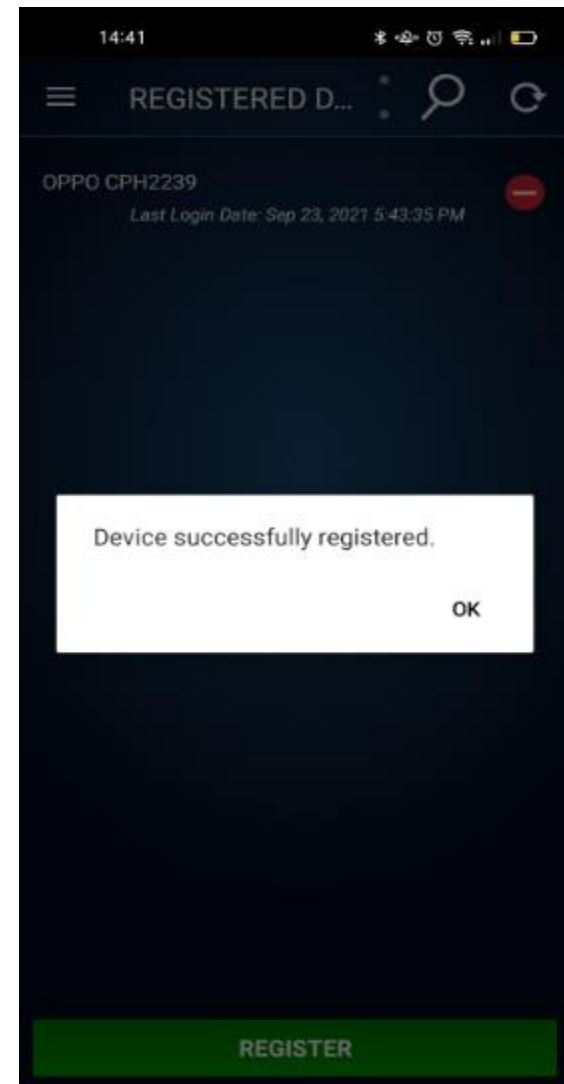
BIOMETRIC REGISTRATION IN MOBILE DEVICE



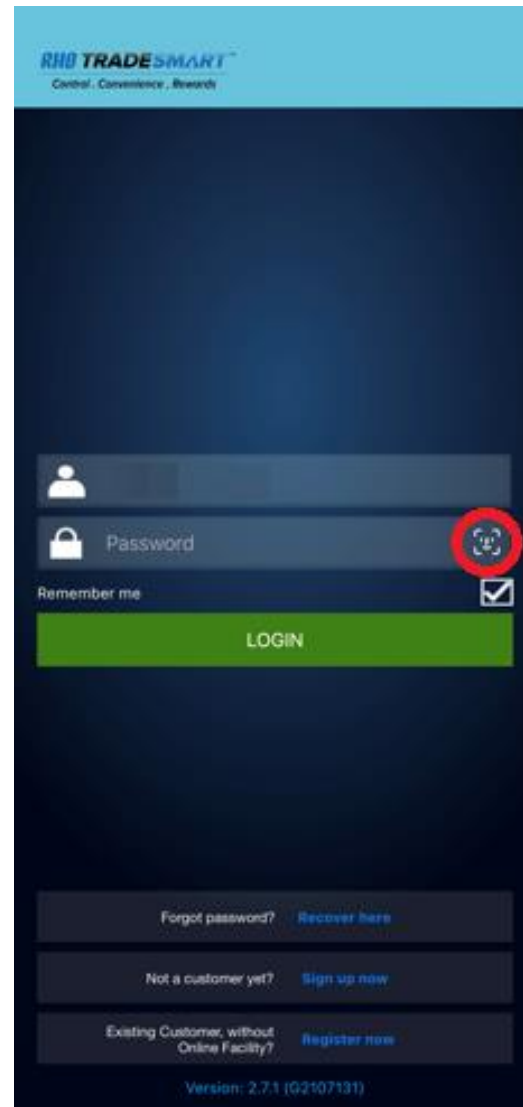
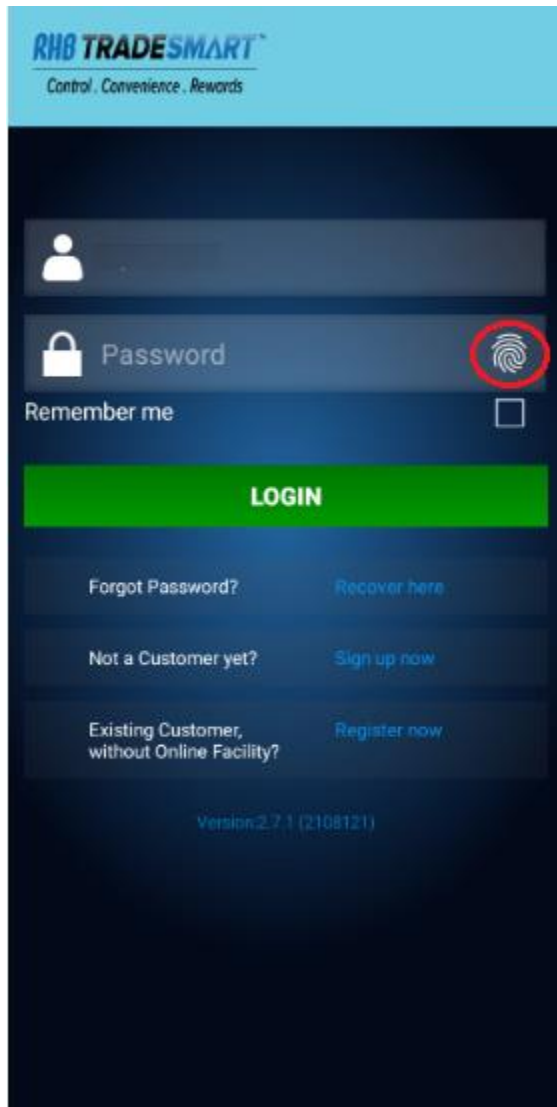
8 Select 'Registered Devices' to view list of registered devices for TradeSmart mobile app.

- List of registered devices will be displayed in this page.
- 'Register' button in this page can be used to register the particular device with Biometric login.
- A message will be prompted upon successful registration.
- You may register maximum up to 5 devices.

9



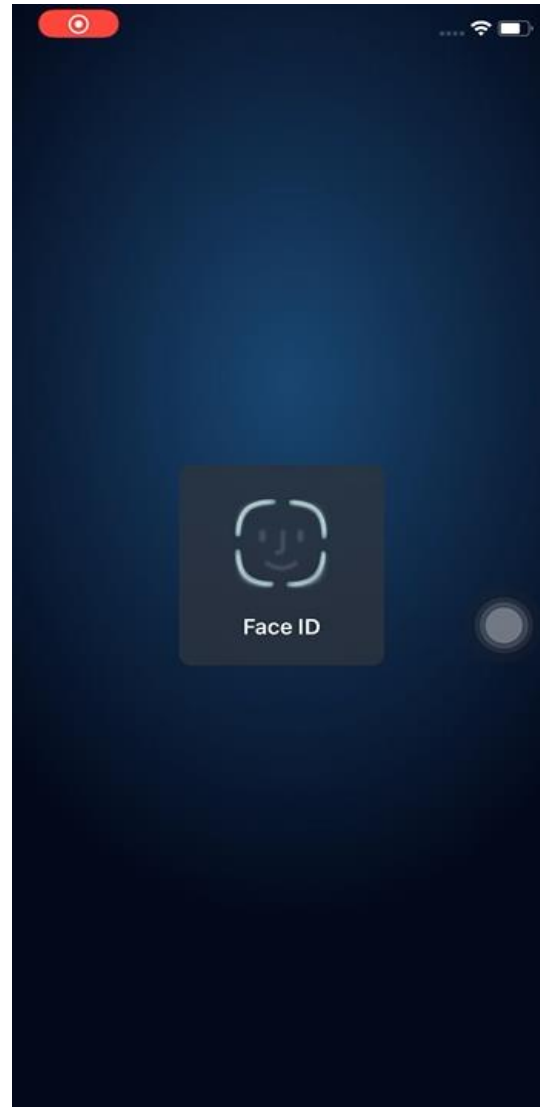
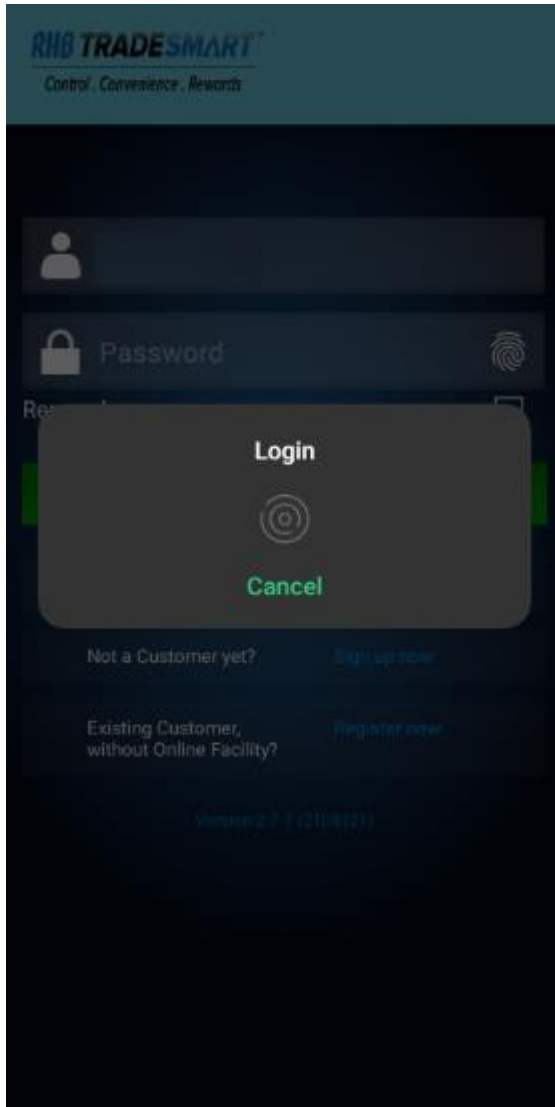
BIOMETRIC LOGIN IN MOBILE DEVICE



10

- In the next login, Biometric icon will appear in Password field.
- To login, enter your existing username.
- Click Biometric icon.

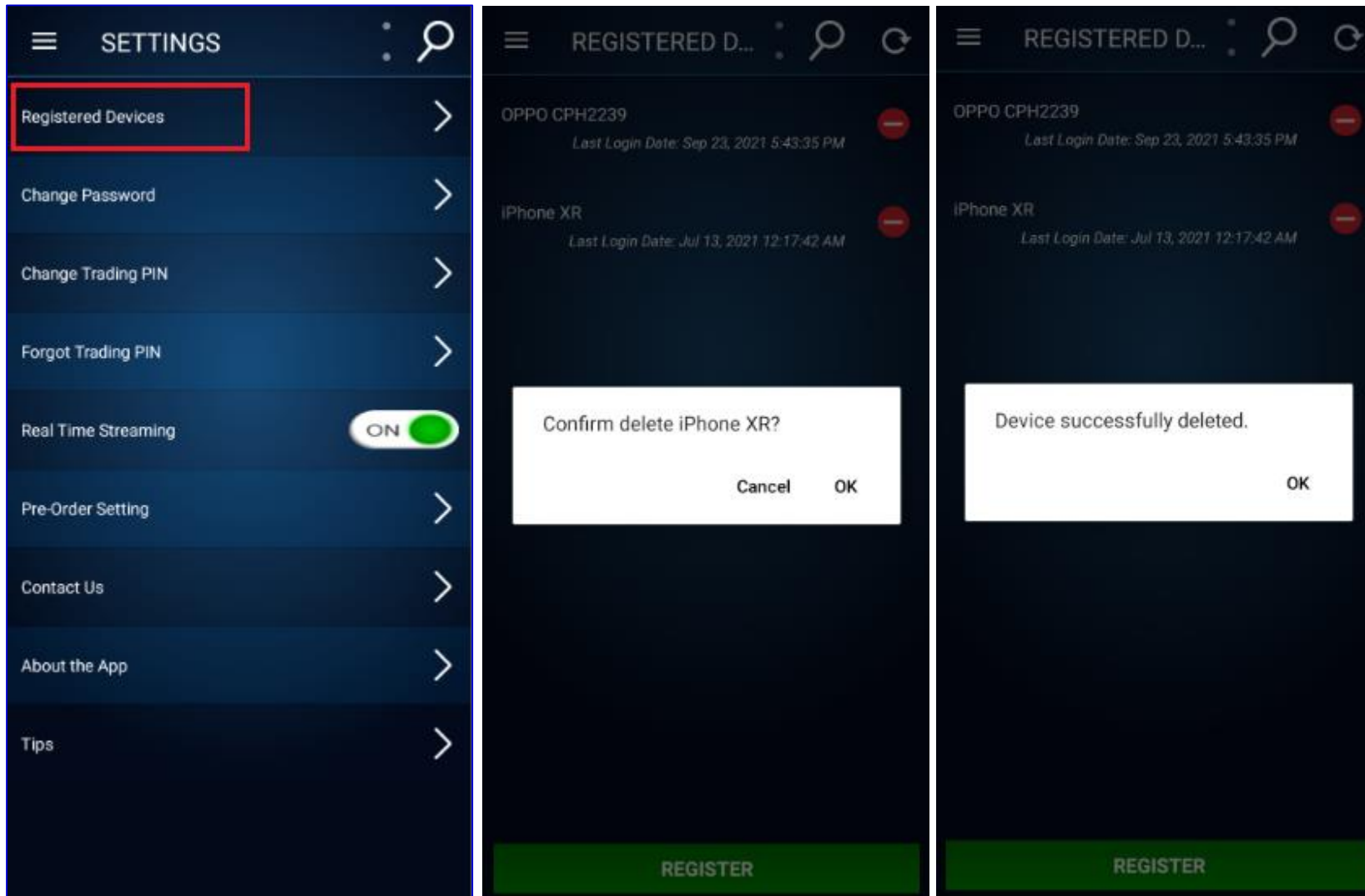
BIOMETRIC LOGIN IN MOBILE DEVICE



11

- Username will auto populate based on previous login ID.
- Click Biometric icon.
- Place your finger on your device's fingerprint scanner or position your face in front of the device to proceed.

REMOVE BIOMETRIC IN MOBILE DEVICE



11

- Select 'Registered Devices' to view list of registered devices for TradeSmart mobile app.
- Click on the 'minus' sign to remove the biometric login from the respective mobile device.
- A successful message will be prompted. Click 'OK' to close the popup message.

Thank you

